

Concordia University International Student Health Plan

How to find a doctor or pharmacy

For minor illnesses and non-emergency situations please visit the campus health center first. Your campus health center will be able to assist you with most medical needs and can help refer to a specialist hospital if needed. If your campus health center is closed or cannot provide the service needed, please visit a clinic or Urgent Care facility. Hospitals should only be used for life threatening situations; you will be charged \$100 for each visit to a hospital.

Below is a sample of our In Network providers near your campus, please make sure to call ahead and make an appointment.

Walk - in Clinics	Urgent Care Facilities	Hospitals	Pharmacies
Minute Clinic Diagnostics	Loyola Center for Health at River Forest	Rush Oak Park Hospital	CVS Pharmacy #3889
CVS Pharmacy 345 Madison Street Oak Park, IL 60302 Phone: (866) 389-2727	7617 W. North Avenue River Forest, IL 60305 Phone: (888) 584-7888	520 South Maple Avenue Oak Park, IL 60304 Phone: (708) 383-9300	7929 North Avenue River Forest, IL 60305 Phone: (708) 366-2298
Minute Clinic Diagnostics	Concentra Health Services, Inc.	Riveredge Hospital	Walgreens 03076
Minute Clinic inside Target 800 Broadview Village Square Broadview, IL 60155 Phone: (866) 389-2727	10137 West Grand Franklin Park, IL 60131 Phone: (847) 451-7590	8311 West Roosevelt Road Forest Park, IL 60130 Phone: (708) 771-7000	7251 Lake Street River Forest, IL 60305 Phone: (708) 366-9960
Minute Clinic Diagnostics	Med Springs Urgent Care		Target
CVS Pharmacy 9139 Broadway Avenue Brookfield, IL 60513 Phone: (866) 389 - 2727	1520 North Damen Avenue Chicago, IL 60622 Phone: (312) 283-5550		850 W North Avenue Melrose Park, IL 60160 Phone: (708) 338-2784

Your plan uses the Aetna network in the United States, other In Network providers can be found by visiting: [Aetna Network](#)

For pharmacy benefits your plans uses the Caremark network, other In Network providers can be found by visiting: [Pharmacy](#)

How to File a Claim

The claim form is to be used only when a provider does not bill the Company directly, and when you have out-of-pocket expenses to submit for reimbursement. All claims forms must have itemized bills and receipts attached, and should include the following information: name of patient; printed invoice number; name and entity of medical practitioner or institution; description of services rendered. Prescriptions must accompany all pharmacy bills.

Claims Forms are downloadable from www.gbg.com. GBG Administrative Services (**GAS**) can also send Claims Forms by e-mail, upon request. GBG must receive completed forms within **180 days** of treatment to be eligible for reimbursement of covered expenses.

Mail the Claim Form and documentation to:

GBG Administrative Services, Inc.
27422 Portola Parkway, Suite 110
Foothill Ranch, CA 92610

Submission of claims by Scan or Online

Scan claims to: eclaims@gbg.com
Log-on to www.gbg.com