

Central College International Student Health Plan

How to find a doctor or pharmacy

For minor illnesses and non-emergency situations please visit the campus health center first. Your campus health center will be able to assist you with most medical needs and can help refer to a specialist/hospital if needed. If your campus health center is closed or cannot provide the service needed, please visit a Walk-in clinic or Urgent Care facility. Hospitals should only be used for life threatening situations; you will be charged \$100 for each visit to a hospital.

Below is a sample of our In Network providers near your campus, please make sure to call ahead and make an appointment.

Clinics	Hospitals	Pharmacies
Pella Medical Clinic 405 Monroe St Pella, IA 50219 Phone: (641) 628-8894	Pella Regional Health Center 404 Jefferson St Pella, IA 50219 Phone: (641) 628-3150	Walmart Pharmacy 1650 Washington St Pella, IA 50219 Phone: (641) 628-9227
Pella Regional Health Center 404 Jefferson St Pella, IA 50219 Phone: (641) 628-6623	Knoxville Hospital 1002 S Lincoln St Knoxville, IA 50138 Phone: (641) 842-2151	Pella Regional Health Center Pharmacy 404 Jefferson St Pella, IA 50219 Phone: (641) 628-6617
Knoxville Family Health Center 1208 N Lincoln St Knoxville, IA 50138 Phone: (641) 828-3820	Mahaska Health Partnership 1229 C Ave E Oskaloosa, IA Phone: (641) 673-3431	Hy-Vee Pharmacy 118 SE 9 th St Pella, IA 50219 Phone: (641) 628-1280

Your plan uses the Aetna network in the United States, other In Network providers can be found by visiting: [Aetna Network](#)

For pharmacy benefits your plans uses the Caremark network, other In Network providers can be found by visiting: [Pharmacy](#)

How to File a Claim

The claim form is to be used only when a provider does not bill the Company directly, and when you have out-of-pocket expenses to submit for reimbursement. All claims forms must have itemized bills and receipts attached, and should include the following information: name of patient; printed invoice number; name and entity of medical practitioner or institution; description of services rendered. Prescriptions must accompany all pharmacy bills.

Claims Forms are downloadable from www.gbg.com. GBG Administrative Services (**GAS**) can also send Claims Forms by e-mail, upon request. GBG must receive completed forms within **180 days** of treatment to be eligible for reimbursement of covered expenses.

Mail the Claim Form and documentation to:

GBG Administrative Services, Inc.
 27422 Portola Parkway, Suite 110
 Foothill Ranch, CA 92610

Submission of claims by Scan or Online

- ☐ Scan claims to: eclaims@gbg.com
- ☐ Log-on to www.gbg.com